



MAYOR'S OFFICE OF RESILIENCY

Position Title: Deputy Director, Social Resiliency

Job ID Number: 30530

ORGANIZATIONAL PROFILE:

The Mayor's Office of Resiliency (MOR) strives to adapt New York City to the unprecedented challenge of climate change, creating a more resilient, equitable and vibrant city for the New Yorkers of today and generations to come.

Through science-based analysis, policy and program development, and capacity building, MOR leads the City's efforts to transform the city's communities, buildings, infrastructure, and waterfront to build resilience in the face of multiple climate threats, including sea level rise, storm surge, extreme heat, and intense precipitation, in the near- and long-term.

We achieve our mission by focusing on four central pillars as described by OneNYC 2050: (1) mitigating physical risks, (2) empowering residents and businesses, (3) building a climate-ready government, and (4) advancing and applying climate science. MOR is also developing a new Climate Adaptation Roadmap, which will incorporate the successes and lessons learned from the post-Sandy recovery and rebuilding period, while also planning for the next generation of climate hazards. This Roadmap will identify the greatest climate-related threats facing New York City, and recommend a prioritized sequence of climate adaptation measures for the short, medium, and long-term, with a particular focus on the most vulnerable residents and neighborhoods.

Equity is central to MOR's work. MOR launched a cross-office Equity Core Team which is working to better understand how inequitable systems and institutions make communities more vulnerable to the impacts of climate change and develop new policies to proactively address these inequities and advance climate equity in New York City.

MOR is composed of climate policy experts, urban planners, architects, scientists, engineers, and lawyers. Under the direction of the Director, MOR is organized by seven teams that are led by Deputy Directors: (1) Climate Science and Risk Communication, (2) Social Resiliency, (3) Land Use and Buildings, (4) Infrastructure and Energy, (5) Waterfront Resiliency, (6) Program Coordination and Delivery, and (7) External Affairs.

JOB RESPONSIBILITIES:

MOR seeks a Deputy Director for Social Resiliency to develop and advance a portfolio of policies and programs that increases the health, safety, and connectedness of New York City residents and neighborhoods in the face of climate change and extreme weather events. This role is highly collaborative and requires deep engagement and partnership with City and State agencies and external partners, including nonprofit and community-based organizations and academia. This position is a

member of MOR's Senior Staff, reporting to the Director, and supervises a team of multi-disciplinary professional staff.

MOR's Social Resiliency team also leads the City's efforts to adapt to the impacts of and mitigate the drivers of extreme heat. The Social Resiliency team is responsible for the implementation of the [Cool Neighborhoods NYC](#) strategy, a comprehensive approach for keeping communities safe from extreme heat, and more recently played a leadership role in creating and implementing the GetCool NYC program, which has provided free air conditioners to low-income seniors, who are also most at risk for COVID-19 complications. The Social Resiliency team also leads the development of policies and programs that respond to the impacts of other hazards, like coastal storms and sea level rise, focused on issues such as small business resiliency and environmental contamination. The Social Resiliency team has ensured an equitable approach to its work by developing and applying rigorous, data-driven approaches to prioritize the most vulnerable.

This position is an exceptional opportunity for a seasoned leader who is steeped in equity-focused policies and programs to shape a resilient future for New York City, building on past and existing policy initiatives and considering the needs exposed by the COVID-19 pandemic.

Responsibilities include, but are not limited to:

POLICY AND PLANNING LEADERSHIP

- Develop and lead a portfolio of policy initiatives and programs that increase the resilience and adaptive capacity of residents, communities, community-based organizations, public spaces and small businesses to extreme heat and flooding, with a particular focus on neighborhoods that have historically been excluded from opportunity and resources.
- Build on existing initiatives to further address the drivers of extreme heat and protect New York City's most heat-vulnerable residents and neighborhoods, working closely with MOR's Land Use and Buildings Team and Infrastructure and Energy Team.
- Develop additional strategic priorities for MOR's Social Resiliency Team in areas such as: small business resiliency, health and mental health, food resiliency, social infrastructure, emergency preparedness, environmental remediation, arts and culture, and education.
- Work with relevant City agencies and MOR's Climate Science and Risk Communication Team to use data-driven and evidence-based approaches to inform MOR's social resiliency strategies.
- Represent MOR priorities in internal and external planning processes, including interagency policymaking initiatives and meetings with elected officials, exercising independent judgement and providing direction to agency partners.

PROGRAM AND PROJECT MANAGEMENT

- Implement an existing portfolio of policy and programmatic initiatives focused on increasing resiliency to extreme heat and flooding by clarifying scope, helping team members to develop and execute work plans, and balancing priorities and resources across the portfolio.
- Support team members to structure and perform complex policy analyses and to craft deliverables (e.g., memos, presentations, and graphics) that effectively communicate results and recommendations a variety of audiences, reviewing draft deliverables and ensuring quality of final work products.
- Ensure frequent and consistent communication of status for key projects and programs; convene and direct multi-stakeholder problem-solving to clarify strategic direction and ensure consistent progress toward work plans.
- Evaluate the impact and effectiveness of programmatic initiatives to inform future direction.

STAFF MANAGEMENT AND COACHING

- Provide coaching and mentorship to team members; troubleshoot complex policy/planning issues and managerial challenges.
- Support professional development of team members, provide regular constructive feedback to ensure ongoing growth and create opportunities for team members to take on new responsibilities.

PREFERRED QUALIFICATIONS AND/OR SKILLS:

- **Mission-Driven:** A passion for tackling the unprecedented challenges of climate change and will enthusiastically lead and assist City agency partners in developing strategies to advance social resiliency, especially for New York City neighborhoods and residents that have historically been excluded from opportunity and resources.
- **Qualified and Experienced:** A graduate degree and at least 10 years of full-time relevant professional experience in a field related to this position, such as climate adaptation, public health, environmental justice, social policy, social and behavioral science, or urban planning. Experience managing a team of multiple staff members.
- **Organized and Analytical:** Attention to detail and excellent organization skills, which include and are not limited to: ability to manage complex projects; coordinate interagency programs; understand and apply scientific data and research; and maintain control of analytical details, while balancing large-scale program objectives.
- **Collaborative:** Demonstrated experience leading and managing interactions with internal and external stakeholders to achieve program objectives, and an ability to manage shifting priorities and uncertain political landscapes with grace.
- **Articulate:** Excellent communication and interpersonal skills, particularly in terms of communicating complex issues to audiences with varying levels of technical understanding.
- **Persistent:** Candidate is not discouraged by the occasional (or even the more than occasional) setback, and is comfortable working with uncertainty and ambiguity.

SALARY:

Commensurate with experience.

TO APPLY:

Submit a cover letter, resume, and three (3) references to [Candidate Application](#)

New York City Residency Is Required Within 90 Days of Appointment.

The City of New York and the Office of the Mayor are Equal Opportunity Employers.

Women, people of color, LGBT individuals, veterans, and people with disabilities are strongly encouraged to apply. Opportunities for advancement exist, and the Office of the Mayor is committed to helping staff develop and grow.

For current job opportunities in the NYC Mayor's Office visit: [Office of the Mayor Jobs](#)

If you are a qualified individual with a disability or a disabled veteran, you may request a reasonable accommodation if you are unable or limited in your ability to access job openings or apply for a job on this site as a result of your disability. You can request reasonable accommodations by contacting Human Resources at HR@cityhall.nyc.gov.